

PGA TOUR

EXPANDING THE TOUR'S REACH TO NEW AUDIENCES

ABOUT PGA TOUR

The PGA TOUR is a world-renowned professional golf organization that showcases the talents of the sport's top athletes through globally celebrated tournaments. With a mission to entertain, engage, and give back, the PGA TOUR connects with diverse audiences through on-course action, digital media, and philanthropic efforts.

THE CHALLENGE

The PGA TOUR tasked me, as **Lead Content Producer**, with a groundbreaking initiative: to introduce the sport of golf to a new, virtually untapped demographic—**Millennial and Generation Z Latinos living in the United States**. This initiative aimed to:

- **Increase brand awareness** among this diverse audience.
- **Introduce golf** in a way that resonated culturally and emotionally.
- Grow the PGA TOUR's social media following within the Latino demographic.

The challenge required creating culturally relevant and engaging content that broke stereotypes while remaining authentic to both the sport and the target audience.

MY ROLE

I served as the driving force behind this campaign, leading **end-to-end content production** and **strategy execution**. Key responsibilities included:

 Developing a culturally relevant content strategy tailored to Latino Millennials and Gen Z.



LIFE ON TOUR VIDEO SERIES

ROKATHERINE ORTIZ



Managing cross-functional teams and external influencers to ensure alignment and high-quality deliverables.

 Analyzing audience insights to create targeted campaigns with measurable impact.

This role allowed me to leverage my skills in content creation, campaign management, and audience segmentation, ensuring the PGA TOUR's message resonated authentically.

CAMPAIGN PROPOSAL

My proposal revolved around creating content that **celebrated Latino culture** while making golf **relatable and accessible**. The strategy was built around three core pillars:

Cultural Relevance:

- Produced Latino-centric content highlighting cultural connections through food, music, and art.
- Promoted these pieces via organic social media channels to engage authentically with the audience.

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• Event Experience:

 Showcased the unique experience of attending PGA TOUR events through storytelling that emphasized the excitement, community, and behind-thescenes moments.

• Influencer Activations:

 Partnered with local Latino influencers to amplify the campaign's reach, driving new audience participation and increasing awareness.



INFLUENCER COLLAB WITH LOCAL ARTIST

ART DIRECTION

I conceptualized and directed two impactful mini-series that connected deeply with the target audience:

• Life on TOUR:

- A vibrant, dynamic series showcasing the fun and diverse aspects of the sport.
- Included humorous tournament moments, round recaps, influencer highlights, and cultural snapshots from TOUR cities.





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Mi Gente:

- Profile videos spotlighting Latino individuals in the world of golf, from players to organizers.
- Designed to challenge stereotypes and make the sport more relatable.

These series served as an **entry point for engagement**, transforming golf from a perceived elite activity into a sport that felt inclusive and exciting.

RESULTS

The campaign's success demonstrated the **power of culturally resonant, targeted marketing** and the results spoke for themselves:

- Increased the Latino Millennial and Gen Z audience following by 22% in six months.
- Achieved a 43% growth in organic followers from the target demographic over one year.
- Boosted overall campaign reach by 22%, driving broader awareness of the PGA TOUR among Latino communities.

CONCLUSION

The PGA TOUR team was thrilled with the campaign's results, particularly with the high-quality content production and seamless execution. They credited the success to the authentic storytelling and the meticulous production process I led. The impact of this initiative led to my continued involvement in driving similar efforts for the rest of the year.

Key Takeaway: This case study demonstrates my expertise in targeted content strategy, audience engagement, and campaign execution, all while achieving measurable results for a world-class organization.

Ready to elevate your next campaign?

Whether it's building a connection with untapped audiences or delivering results-driven content strategies, let's work together to create campaigns that make an impact. Reach out today!

KATHERINE ORTIZ